



ANNUAL REPORT

2024

WORD FROM THE PRESIDENT

Dear members, partners and allies of animal welfare,

This annual report provides an opportunity to look back on a significant year, filled with both challenges and significant progress. Thanks to the solidarity and determination of our entire team, we have achieved important milestones for the future of the SPCA de l'Outaouais.

Since January 1, 2024, a new seven-year agreement with the City of Gatineau has been in effect. This historic partnership finally allows us to consolidate our financial foundations and plan for the long term. I would like to thank our employees, who have worked tirelessly while remaining faithful to a better future. This stability has allowed us to restructure our services and strengthen our teams, with a view to expanding our role in animal control in Gatineau starting in 2025.

The numbers you'll find in this report are more than just data: they reflect our daily commitment, lives transformed, animals rescued, and families supported. Driven by our values of excellence, rigor, and community service, we have pursued our mission with passion and integrity.

It's the actions of every person involved –employees, volunteers, foster families, and partners– that make all this possible. Their continued dedication inspires and motivates us to go even further.

The Board of Directors and I sincerely thank you for being part of this collective strength. Several promising projects are underway, and we hope to continue working alongside you to advance the well-being of animals in our region.

Nathalie Joly

President of the Board of Directors of the
SPCA de l'Outaouais

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STATISTICS

Intake

| Animals | 2022 | 2023 | 2024 |
|---------|------|------|------|
| Cats | 2190 | 2775 | 2688 |
| Dogs | 697 | 815 | 951 |
| Others | 349 | 179 | 163 |
| Total | 3236 | 3769 | 3802 |

Strays vs. surrenders

| Animals | Strays | Surrenders |
|---------|--------|------------|
| Cats | 1750 | 567 |
| Dogs | 706 | 233 |
| Others | 121 | 41 |
| Total | 2577 | 841 |

Adoptions

| Animals | 2022 | 2023 | 2024 |
|---------|------|------|------|
| Cats | 1073 | 1319 | 1499 |
| Dogs | 101 | 181 | 307 |
| Others | 92 | 52 | 44 |
| Total | 1266 | 1552 | 1850 |

- **495** lost animals reunited with their owners
- **398** animals that were part of our TNR program
- **252** transfers to specialized partners

NEW AGREEMENT WITH THE CITY OF GATINEAU



A renewed seven-year partnership with the City of Gatineau

It is with great joy that we announce that the SPCA de l'Outaouais and the City of Gatineau have signed a new partnership agreement, consolidating our shared commitment for the next seven years.

This renewed support from the people of Gatineau is deeply moving and allows us to continue caring for vulnerable animals. Thank you so much for your trust.

For over 22 years, Gatineau has been by our side, and it is an honor to be able to offer animals an environment worthy of the name.

OUR 40TH ANNIVERSARY

Celebrating our 40th anniversary

On May 5, 1984, the Outaouais SPCA officially became a non-profit organization. Forty years later, we are proud to continue our mission to help vulnerable animals in the Outaouais region.

Thank you to our community and to all those who have helped build our story. Thanks to you, we have been able to offer a better future to thousands of animals.

We are already looking forward to the next 40 years, full of wonderful adoptions and moments of sharing!



The SPCA de l'Outaouais has around sixty employees who are passionate about animal welfare and who are committed to helping vulnerable animals in Outaouais.

REDUCING BARRIERS TO ADOPTION

Extended hours to facilitate adoptions

In an effort to increase accessibility and give animals even more chances of finding a home, we have adjusted our hours. Starting this year, **we are now open on Sundays**, adding an extra day for meet-and-greets and adoptions.

Furthermore, we have also resumed our **walk-in adoption service**, allowing future adopters to spontaneously come and meet our residents during our opening hours.

These changes are part of our commitment to promoting adoptions and simplifying the process for families wishing to give an animal a new start!



SERVING THE MOST VULNERABLE

Mystique: A Story of Generosity and Resilience



Mystique, a lively young dog, arrived at the shelter in a worrying condition, suffering from serious skin problems requiring several months of intensive care.

Thanks to an incredible surge of solidarity, **more than \$10,000 was raised** to provide Mystique with the care she needed. After a loving recovery with her foster family, she is now fully recovered and... officially adopted!

A huge thank you to everyone who contributed to this great success!

Britney, a fighter with unique charm

Britney arrived with a fractured leg and received all the necessary care to heal and spent her convalescence in a loving foster home. Now recovered, she retains a slight head tilt, a characteristic that adds to her charm!

The best part about her story? She found a family ready to love her forever! Bravo Britney!



INVOLVED IN OUR COMMUNITY

A first low-cost feline sterilization event

In collaboration with the SPA mobile du Québec, we held our first-ever low-cost feline sterilization event, allowing us to operate on 47 cats in a single weekend. A successful first initiative!

The problem of stray cats is complex, but thanks to this type of concrete action, we are collectively moving towards better management of the feline population.



A second participation in the Nuit des sans-abri à Gatineau (NSA)

For the second year in a row, we had the honor of participating in NSA, an event filled with solidarity and compassion.

Our team provided essential items to pet owners in need, performed veterinary exams, and performed microchipping.

A huge thank you to the generous donors, whose support has allowed us to help even more animals!

DONATIONS THAT MAKE A DIFFERENCE

A generous gesture

Thanks to Matthieu Hamel, owner of the Clinique Physio+ Hamel, \$7,682 was raised during the half-year Montreal marathon to support shelter animals.



These funds notably allowed Ti-Loup, a 7-month-old puppy, to receive essential orthopedic care after a broken leg, the bill for which amounted to more than \$3,000.

With limited resources, fundraisers like this are crucial to providing specialized care to animals who need it most. A huge thank you to all participants for their generosity!



A big thank you also to Connie Gunn, who raised \$2,161 for the shelter during the Tamarack Ottawa Race Weekend. What an accomplishment!

Congratulations to the entire shelter team and thank you to the other donors. Your support is invaluable!

Total raised : 3,498,29\$



PATROL: A REINFORCED PRESENCE ON THE GROUND

In 2024, our patrol team had a particularly active year:

- **641** MAPAQ inspections and follow-ups carried out, an increase of **66%** compared to 2023.
- **66** animals seized, including a major intervention requiring significant coordination.
- **1,305** animals visited during our trips, with a marked increase in the number of animals per household.
- **1,165** municipal complaints were processed, a **27%** increase over last year. These calls included complaints about dogs running loose, injured animals, noise disturbances (barking), bites, and other situations requiring rapid intervention.



These figures demonstrate our commitment to ensuring animal welfare and effectively responding to the needs of our community.

VALUABLE REINFORCEMENTS FOR ANIMAL HEALTH

Strengthening the foster family program

The addition of a dedicated animal health technician (AHT) to serve foster families has helped structure and expand this essential program. This additional support has facilitated increased support for families, while also enabling better care for vulnerable animals.

Total number of animals in foster care in 2024: 805!

Growth and stability within the health team

In 2024, we welcomed four new AHTs who are now entering their first year with us! This integration period was marked by sustained support from our senior staff, promoting a smooth transition and rapid skill development.

Result: a stable, committed and increasingly experienced team, ready to take on the daily challenges at the shelter!



INCOME AND EXPENSES 2024

Income

Licences : 1,203,500 \$

Municipal contracts:
1,621,518 \$

MAPAQ contract: \$83,399

MTQ Contract: \$89,915

Shelter services:
688,140 \$

Philanthropy: \$263,419

Grants: \$0

Misc. : 36,493 \$

Total
income
3,986,384 \$

Total
expenses
3,871,283 \$

Expenses

Salaries and benefits: \$2,720,199

Other expenses: \$1,151,084